SANDIPFOUNDATION"s

 $Sandip Institute of Pharmaceutical Sciences, \\ Mahiravani, Trimbak Road, Tal \& Dist. Nashik-422213, Maharashtra State Web:$ www.sandipfoundation.orgE-mail:sandipfoundation@gmail.com



Course Module Communication Skills

Units	Syllabus	Hours
1	Introduction to Communications	
	ImportanceCommunication ProcessFeedbackImportance of Feedback	3
2	Barriers to Communications Physiological Physical Cultural Language Gender Interpersonal Psychological Emotional	5
3	Letter Writing • Types of Letters • Friendly Letter • Business Letter • Letter of Application • Letter of Enquiry • Orders & Complaints	2

4	Oral Presentation	
	 Presentation Meeting Notice Agenda Minutes Dealing with Fears Techniques of Delivery 	3
5	Correct Usage • Proper use of Words • Sentence forming • Differentiating pair of words	2
6	 Advertising Importance of Advertisement Types of Media Use of Language Graphic Aids Use of Graph, Music, Videos 	4
7	 Interview Skills Purpose of Interview Types of Interviews Do's & Don'ts Technique of Handling Question 	6
8	 Group Discussion Introduction Communication skills in Discussion Essentials of Group Discussion Difference between Group Discussion & Debate 	5

Steps Involved	

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Dr.Laxmikant B.Borse

(Academic Dean)

Dr. Anil G.Jadhav

(Principal)